



Ann E. McDonald, RN, MN

Ann McDonald is an accomplished administrator with deep executive leadership experience at academic institutions, community healthcare organizations, and a major regional payer. She also developed a successful consulting practice that worked closely with foundations, pharmaceutical industry partners and cross continuum care collaboratives, driving care integration. Throughout her career she has shown the ability to think strategically and help develop high performance teams to drive innovative approaches to integrating care across complex health systems. The broad range of her leadership experience includes:

- Clinical Executive/Healthcare Leader
- Developing Organizational Leadership
- Facilitating Multi-Organizational Task Forces
- Mentoring and Coaching
- Visioning and Strategic Development of Integrated Care Programs
- Quality Improvement In and Outside of Health Care Delivery
- Design of Service Delivery Programs Implemented Across the Continuum of care
- Assessment of Health Service Programs
- Change Management
- Comprehensive Care Coordination
- Developed and Implemented Multi-stakeholder Public Health Initiatives
- Population Health
- Development of External Sources of Organizational Support

After beginning her own executive consulting practice, Ann worked closely with the New Jersey Governor's Excellence Program as a Malcom Baldrige Quality Award examiner in both education and health care delivery systems. After serving initially in the role of consultant, Ann developed the position of Director of Oncology Services for Berkshire Health Systems, integrated a private medical oncology practice, and led the design, construction, and operationalization of the Berkshire region's first comprehensive cancer center. The center became the first member of Dana Farber's Cancer Care Collaborative. The first executive to hold this position in the 140 year history of Berkshire Health Systems, she developed the role reporting directly to the CFO. The Breast Cancer Program has become a Center of Excellence and the care navigation program reduced out-migration to an all-time low. She designed and lead a number of innovative programs to improve care, access and care coordination in primary care, (Level III PCMH Recognition) and reduce readmissions from an impoverished region of the county by implementing a network of multidisciplinary coordinated care while mitigating social barriers to improved health status.

Prior to joining Berkshire Health Systems, Ann McDonald was Vice President of Quality Improvement at SSM DePaul Health Center with SSM winning the first health care Malcom Baldrige National Quality Award conferred in the United States. In her role as Vice President, Ann worked closely senior leadership to create coalitions dealing with service issues, critical safety, and patient care integration, through integrating ambulatory practices and DePaul Medical Group services. As a 21 hospital, 5 state health system, Ann supported SSM's IHI-modeled Care Collaboratives.

Before her duties at SSM DePaul Health Center, Ann McDonald was the Director of Medical Management for Sisters of Mercy, Mercy Medical Group, focusing on population health, clinical effectiveness, and care management to improve financial performance in payer contracts. In that role, she was responsible for building coalitions of physician practices, aligning nursing care management teams, allied health professionals and administrators to develop and implement population-based healthcare programs across the system's continuum of care.

She has published several book chapters and peer-reviewed journal articles based upon her leadership experiences and clinical expertise.